

INTRODUCTION TO INVESTING IN VOLUNTEERS



WHAT IS IIV?

THE ONLY UK QUALITY STANDARD FOR GOOD PRACTICE IN
VOLUNTEER MANAGEMENT- 1000 ACHIEVERS

QUALITY STANDARD



Agreed level of quality

Outlines what a volunteer
involving organisation

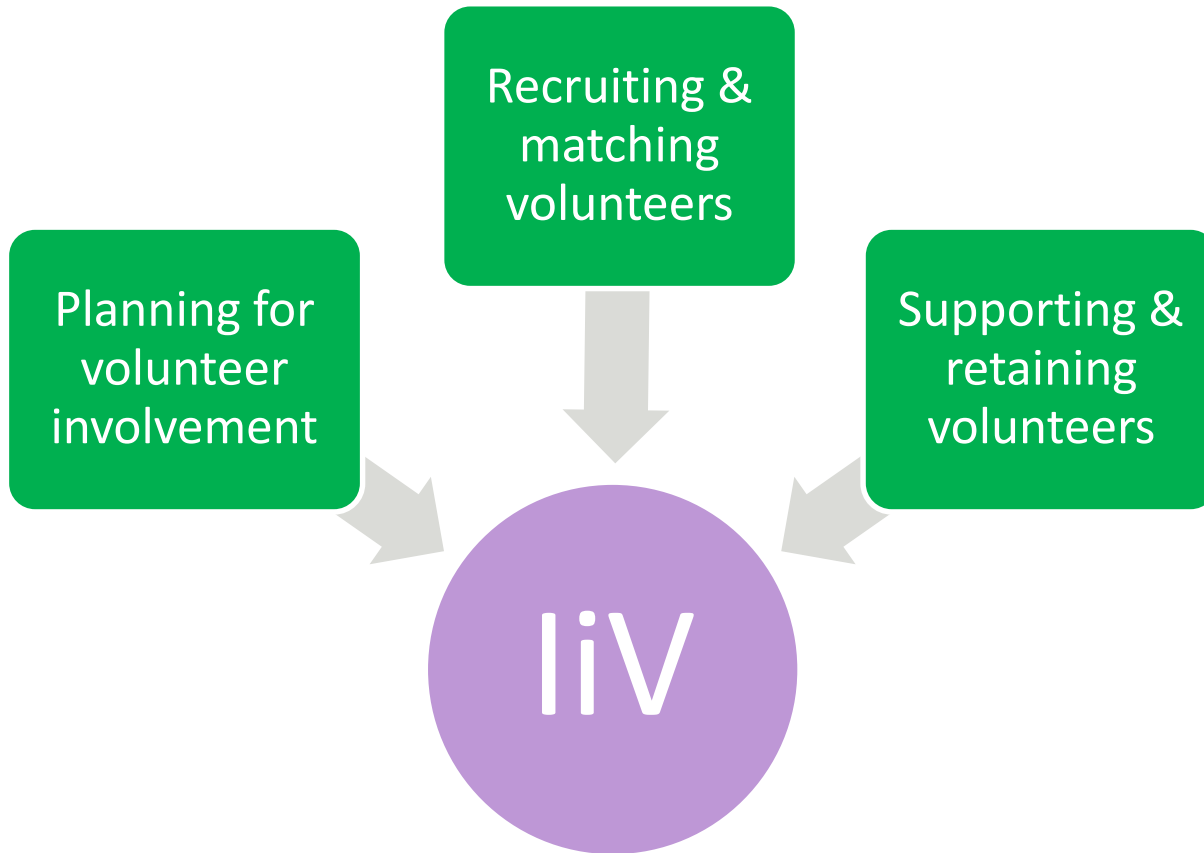


should be doing to reach a
good standard in volunteer
management



PUBLICLY DEMONSTRATES YOUR ORGANISATION'S COMMITMENT TO
VOLUNTEERING AND EFFECTIVE VOLUNTEER MANAGEMENT

BASED ON THE THREE PRINCIPLES OF VOLUNTEER MANAGEMENT

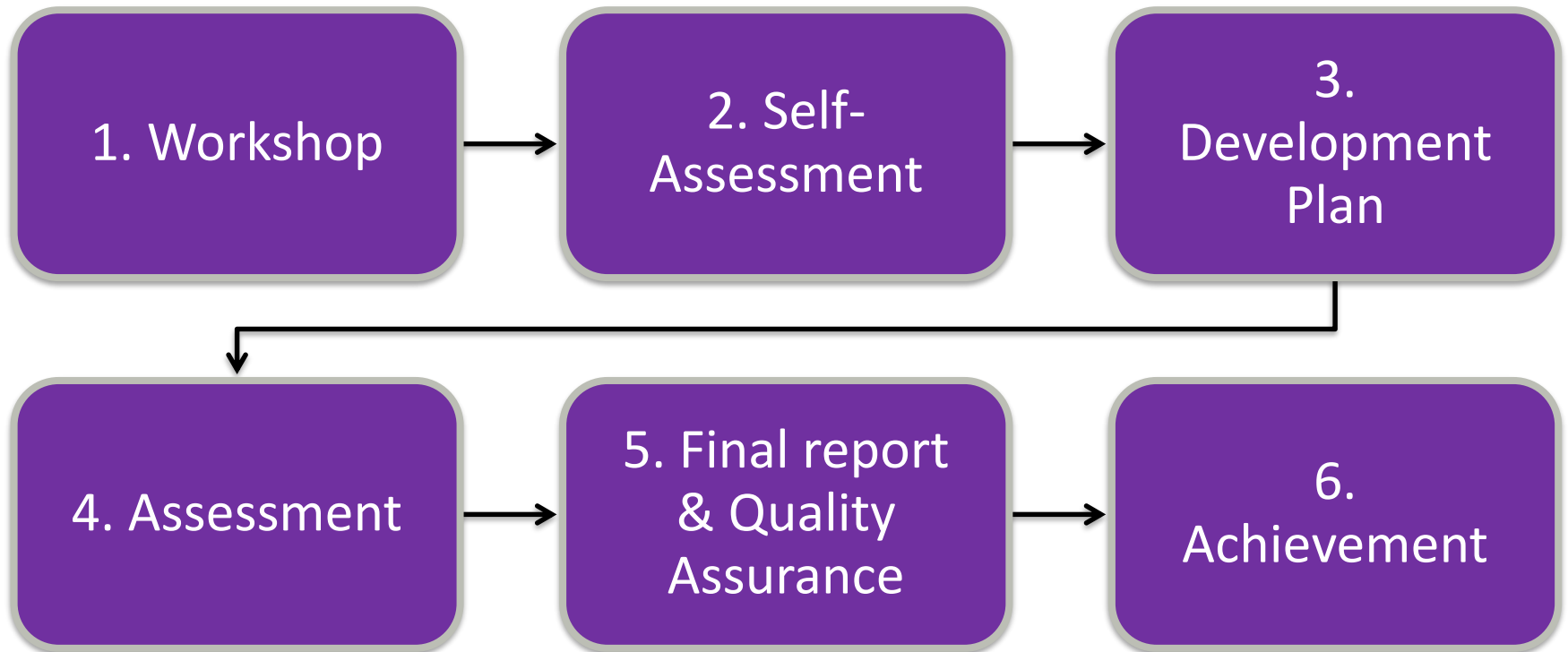




THE 9 INDICATORS TO GOOD PRACTICE

- Indicator 1 The basis for volunteer involvement
- Indicator 2 How the organisation resource volunteering
- Indicator 3 Diversity in volunteering
- Indicator 4 The development of volunteer roles
- Indicator 5 Steps taken to protect volunteers
- Indicator 6 Fair recruitment procedures
- Indicator 7 Volunteer induction
- Indicator 8 Volunteer support and supervision needs
- Indicator 9 Recognition of volunteer contributions

THE 6 STEP PROCESS



WHAT IS IMPACT OF IIV ON AN ORGANISATION'S VOLUNTEER PROGRAMME?



ON THE VOLUNTEER..

- Confidence in quality of experience
- Increase in variety of interesting roles
- Greater understanding of the importance they have within the organisation
- Right roles for the right volunteers
- Increased feeling of feeling listened to and supported
- Clear boundaries and expectations
- Responds to their individual motivations and needs



ON THE ORGANISATION..

- Increase in credibility and confidence in the volunteer programmes
- Strengthened processes and procedures
- Framework to identify areas of development and ensure that the programmes are legal and safe
- Embeds principles of volunteer law and avoids issues of job substitution.
- Volunteering is embedded within the organisation's strategy
- Increased interest in the organisation's activities, opening the doors to partnership work and funding





ON THE STAFF..

- Staff feel engaged and consulted about involving volunteers
- Confident that volunteers are not replacing them
- Increased buy in and ownership
- Increased knowledge of volunteering
- Greater clarity on the role of volunteering within the organisation.



ON THE SERVICE USERS..

- Enhanced experience
- Increase feeling of being consulted
- Confidence in the service
- Increase in the services being offered

THE IMPACT OF IIV

2013 UK-wide impact survey by IVR (392 achievers)

Overall satisfaction with process = 92%

Positive impact on volunteering = 95%

Impact on raising organisation profile = 82%

Funding from statutory/voluntary sources = 24%

QUESTIONS?

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Register interest at

<http://iiv.investinginvolunteers.org.uk/>

