



Citizens Advice Croydon is looking for a CHAIR of TRUSTEES

- *Are you looking for an opportunity to contribute to the community with an organisation that provides vital help and support to local people?*
- *Do you have any experience of working in or with a third sector or charity organisation?*
- *Have you got the motivation and ambition to guide and support the growth of a valuable local public service and resource?*
- *Can you demonstrate strong communication, governance, influencing, networking, and board collaboration skills?*

Citizens Advice Croydon is a small, registered charity providing information and advice to help people resolve their problems, including benefits, debt, employment, and housing. The organisation is just about to enter the second year of a 3-year Information and Advice Contract commissioned by Croydon Borough Council. In addition, we run several funded projects targeting specific client groups or enquiry areas. We help over 7,000 clients a year with nearly 26,000 advice problems.

Citizens Advice Croydon is a member of the national Citizens Advice charity which means we have access to services, resources, and support, but as an independent charity, we are responsible for running our own affairs within agreed standards. We have 14 staff, over 25 volunteers and normally operate from four different locations, but currently we are all home working, and all service delivery is through online and telephony platforms. Our annual operating costs are around £500K.

Our current Chair of Trustees has recently secured a new job and is moving overseas in the early summer and we are looking for a someone to take on this important role from June 2021. As Chair you will take an active role in discussing, considering, and deciding on key impact areas in relation to the governance of the charity. You will also be instrumental in influencing and contribute to the development of social policies and services to help and support the public in the Croydon local area.

The post of Trustee is a voluntary one, but all reasonable expenses are reimbursed. We welcome applications from all sections of the community to enable us to have a diverse trustee board that reflects our clients and communities.

Apply online at [Citizens Advice Croydon - Volunteer Form \(office.com\)](https://www.citizensadvicecroydon.org) or ring Claire Keetch, Chief Executive on 07875 168444 for an initial discussion and further information.

Closing date: 18 April 2021

About us: <https://www.citizensadvicecroydon.org>