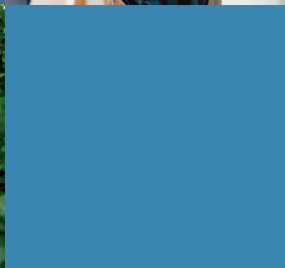


# MAKING A DIFFERENCE

## A PROGRAMME OF TAILORED EMPLOYABILITY SUPPORT



Our programme offers a bespoke journey to support your customer to progress. Whether they are actively seeking work or looking to progress to becoming job search ready after a period out of employment, we can help. Using the Work Star online assessment tool, we will work with your customer to create a personalised action plan designed around their specific needs. Using this plan our Employment Coaches will then tailor a programme of support to match the individuals' needs.





For each customer, their programme will last up to four months with a range of interventions on offer, including but not limited to:

#### Group workshops covering:

- CV writing
- Interview skills
- Money management
- Confidence and self-esteem building
- Transferable skills
- Sector specific labour market information.

#### Employer led activities including:

- Job tasters
- Volunteering opportunities
- Jobs fairs
- Conferences
- Work experience.

All customers will be offered a free advice and guidance session with a qualified National Careers Service Adviser before starting the Making a Difference programme. Customers will have access to a dedicated Employment Coach for the full period of their programme who will offer 1-2-1s by phone, email and face to face where restrictions allow.

Our Employment Coaches are supported by a dedicated Employer Engagement Manager who will offer a range of employer led activities and opportunities designed to achieve customer progression.

## REFERRALS

To refer a customer to the Making a Difference programme please call 01329 559177 to make an appointment.

Alternatively, talk to your National Careers Service Adviser who will be able to make the appointment for you.