

Croydon Local Intelligence Programme (CLIP) Operational Guidelines

Context:

The CLIP was proposed as a way to facilitate and bridge a gap identified by a number of council colleagues that children and young people aged 8-16 who are coming to attention in communities and through the Youth Engagement team but were also not getting any support as they were also not reaching a threshold for Early Help services.

These children and young people are missing out on positive relationships with professionals who may be able to facilitate a change in behaviours that could move those children and young people onto better outcomes.

The CLIP is seen as an opportunity to make connections between a number of community and voluntary sector organisations who have a youth offer in the borough (including those funded by the council Community Fund and GLA Young Londoners Fund) and can accept referrals to work with young people and families in their communities.

This is part of the Early Help and Prevention strategy that has recently been refreshed and includes acknowledgement of the move of the Youth Engagement team from Education to Early Help and Children's Social Care and therefore closer working.

Criteria for referral:

- Early indicators of ASB (anti-social behaviour) or identification by schools, community leaders/members and local police teams (including the schools team)
- 8-16 years old
- Living and/or educated in Croydon
- Not known to other council services (i.e. children's social care or early help services)
- Consent must be sourced by the referring organisation/person and the family/carers must be aware of the referral

Process:

- Referrals are made into a dedicated email address and reviewed by the YET team
- Email address and questions: clip@croydon.gov.uk
- Discussion with referrer (including confirmation of consent) and partnerships checks with Early Help SPOC (single point of contact)
- Contact is made with the young person and family/carer to meet them and complete an assessment of the needs of the young person
- A plan will be created with the young person
- A Youth Engagement worker will then source appropriate offers of support or resources for the young person, based on need and interests
- The Youth Engagement worker will 'navigate' the young person or family to the resource that best fits their needs (including Youth Engagement activities)
- The basis of these resources will be offers of support within the locality areas

- A Youth Engagement worker will keep contact with the young person for up to three/six months (as needed) and evaluate the outcomes of the support
- The young person will have access to Youth Engagement activities at future dates even if more intensive support has reduced

Further information:

The purpose of the CLIP is to provide effective help at the earliest stage and to stop children progressing into statutory services, including the Youth Offending Service.

Any reoccurring group ASB issues will be escalated to the JAG (Joint Agency Group) for problem solving and physical improvements.

Governance oversight will be at the Youth Crime Board and Safer Croydon Partnership Board with Early Help and Children’s Social Care management leading on the development.

There will be direct links to the ASB team, Tenancy and Caretaking teams for referral pathways (Housing colleagues have historically good links with the Youth Engagement team around young people involved in ASB).

Organisations that will be offering support and services:

This is not an exhaustive list and is just a starting point; organisations funded by the council Community Fund and GLA Young Londoners Fund will be key to accepting referrals outside of those below.

- Police schools team/police youth engagement team
- Palace for Life Foundation (a number of different programmes based on the needs of young children and young people)
- CDI (Croydon Drop In)
- Off The Record
- PlayPlace Innov8 CiC
- Victim Support
- Ment4
- Gloves not Gunz
- ANOS
- The Lions Society

Next Steps

- Approval by this board – 28th May
- Promotion at an operational with partners – 2 weeks
- Start date (soft launch) – 10th June

Emily Collinsbeare, Team Manager - Youth Engagement Team

May 2019, Version 1