



We offer flexible support to meet your family's needs, including telephone advice, office consultations, home visits and attendance at meetings with school or with other SEN professionals.

About KIDS

KIDS is a national charity supporting disabled children, young people and their families. Established in 1970, we work with thousands of families across the country each year, providing a wide range of services. Our vision is a world in which all disabled children and young people realise their aspirations and their right to an inclusive community which supports them and their families.

Contact us

Croydon

t 020 8663 5630

e Croydon@kids.org.uk

a Carers Support Centre, 24 George Street, Croydon, CR0 1PB

Head office

a 7-9 Elliotts Place, London, N1 8HX

e info@kids.org.uk



KIDScharity

Donate

Help us do more to support disabled children. Donate at **kids.org.uk**



Charity No. 275936
Company No. 1346252
www.kids.org.uk



Delivering
**independent
support**

SEND Information, Advice, Support (SENDIAS) and Mediation Services

Croydon



For support
and advice call
020 8663 5630

Our CROYDON SENDIAS and Mediation service offer independent support for parents and families who have children and young people with Special Educational Needs and/or Disability (SEND).

Our experienced team of local advisors offers impartial, confidential, free advice and support on all matters relating to SEND. Our aim is to enable you to make informed decisions.

We can also support parents, children and young people at school meetings, annual reviews and tribunals.

“KIDS has opened our eyes to the whole system, how it works and what help there is for us. We now know we don't have to struggle alone”



We provide:

- Impartial & confidential advice and information for families on SEND around Education, Health and Care.
- We offer support with Education, Health and Care plans, personal budgets, person centred planning and how to use the Local Offer.
- Support with writing letters and completing forms, and assistance with discussions and meetings with schools, the Local Authority SEN team and SEND professionals.
- Support with resolving disagreements helping you to consider and determine the best way forward.
- Information and signposting to support services in your area.
- Support with Transition and preparing for Adulthood.
- Support with and signposting to our specialist mediation team.
- Offer weekly SEND Drop In Sessions.
- FREE monthly workshops for parents on SEND subjects.

How can I start using the service?

Our free and impartial service is available for children, young people and their families with a special educational need and or disability that are resident in Croydon.

We are based at the KIDS, Carers' Information Service, however we are also happy to meet at a venue convenient to you.

Address: KIDS, Carers' Information Service, Carers Support Centre, 24 George Street, Croydon, CR0 1PB



Opening times

Monday to Friday 10am - 5pm

Contact a local advisor

You can contact an advisor on 020 8663 5630 / 5631 or by emailing Croydon@Kids.org.uk

SEND drop-in session

Every Friday 10am - 12pm