



CROYDON REFUGEE & NEW COMMUNITIES FORUM

PLATFORM FOR MIGRANT VOICES

Our aim is to improve social integration across Croydon

We will do this by bringing together community organisations working with refugees, asylum seekers and those from new communities and strengthen migrant voices to create a welcoming environment for all.



croydon**voluntary**action



1 Enhance the migrant voice

We will:

- Produce a video of current migrant members showcasing the work of the Forum and benefits of joining, and share on migrant support websites and social media
- Design posters about the Forum in multiple languages and share in virtual and physical places commonly used in migrant communities
- Hold talks about the Forum and encourage new membership, in places such as hostels, residences, job centres and places of faith

We hope to achieve:

Increased engagement and participation with migrant communities in Croydon, ensuring the Forum's work reflects the needs of the communities it serves

2 Achieve and promote the Forum's Organisation of Sanctuary status, offering a welcoming place of safety and sanctuary for all fleeing violence and persecution

We will:

- Encourage organisations affiliated with the CRNCF to sign up to the City of Sanctuary pledge
- Promote the pledge and fellow member organisations on the Forum's website

We hope to achieve:

Organisation of Sanctuary status, and raised awareness of this status and the implications for Croydon and fellow member organisations

3 Create a timetable of fun, interesting and useful local events for migrant communities

We will:

- Liaise with migrant members and organisations about preferred themes, activities and speakers for local events and promote all partner activities and events across Croydon
- Arrange guest speakers from a range of backgrounds to provide advice and guidance for migrant communities on key aspects of life in the UK

- Organise online and in-person events, encouraging participation from migrant members in the organisation and running of events as well as their attendance

We hope to achieve:

Increased integration and inclusiveness, improved mental and social wellbeing for migrant communities

4 Improve access to GPs and health professionals in Croydon and raise awareness of the rights and needs of migrant patients

We will:

- Engage with health link workers and the Homeless and Asylum Health Steering Group
- Encourage training of healthcare workers with organisations such as Doctors of the World
- Encourage GP surgeries to become 'Safe Surgeries' and sign up to the City of Sanctuary pledge

We hope to achieve:

GPs in Croydon becoming 'Safe Surgeries', aware of the rights and needs of migrant patients and ensuring no migrant patients are turned away

5 Create a useful and fun welcome pack for new arrivals in Croydon based on feedback from those with lived experience

We will:

- Map key points of interest
- Gather contacts for services and organisations that could provide content for the welcome packs and help with better integration
- Create useful and accessible items such as keyrings stating vital information for new arrivals

We hope to achieve:

A feeling of welcome among migrant communities and raised awareness of services available to them in Croydon and the UK