**Local Community Partnership in Croydon South-East - Notes 14th Sept 2022**

Dear Croydon South East Colleagues,

It was wonderful to meet with you all and hear from people, groups and teams across the locality (including New Addington, Fieldway, Addington Village, Forestdale, Monks Hill and Selsdon communities). Additional thanks to our wonderful hosts, as ever, at [The Family Centre Fieldway (webs.com)](https://familycentrefieldway.webs.com/) and Deborah Dokubo from Croydon Healthy Homes for gifting us with her beautiful voice. Please find a record of our meeting below with actions highlighted.

**Community Plan for Croydon South East** - based on what we've heard to date, please find the first draft of your full Community Plan attached. Your feedback, join-up with other partnership work and revisions are most welcome - please email Sarah or Andrew.

**Croydon South East LCP Community Plan ‘Action groups’:**

With so much information and so many ideas being captured in the locality’s Community Plan, the group started to form smaller ‘Action Groups’ to work on specific outcomes:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Action Group** | **Outcome(s)** | **Action Agreed** | **By Who** | **By When** |
| 1.       **Access to GP/Healthcare Appointments** | ·         Residents will find it easier to book GP appointments, particularly ‘face-to-face’ ones  ·         Residents will have a greater awareness of Healthcare Support available. | a.       Raise the concerns with the GP Collaborative  b.       Invite further discussion that includes the Castle Hill Practice  a.       Themed sessions to be held at the locality’s Community Hubs led by NHS Network Leads | Sarah Burns (CVA)  Sarah Burns (CVA)  James Moore (CVA) – [james.moore@cvalive.org.uk](mailto:james.moore@cvalive.org.uk)  NHS Network Leads | 23/11/22  23/11/22  23/11/22 |
| 2.       **Social Isolation** | Residents will have opportunities to connect with individuals and groups as and when they choose | a.       Simon Bashford and/or Yvonne Gaye from Croydon Council’s Communities Team to be invited to attend the next SE LCP event to gain their input and ensure join-up | Marilyn Smithies | 23/11/22 |
| 3.       **Activities for People Later in Life** | Residents in their Later Life will have a wider range of activities of their choice to take part in | a.       Work to be done at coffee mornings to identify a wider range of activities that residents in their later life would like to do | Diane from Centre for Change and Anne Vigor from AgeUK Croydon.  Andrew Slegg (Community Led Support)  Contact Diane - [centreofchangeproject@hotmail.co.uk](mailto:centreofchangeproject@hotmail.co.uk)  and [Anne.Vigor@ageukcroydon.org.uk](mailto:Anne.Vigor@ageukcroydon.org.uk) if you would like to join this Action Group. | 23/11/22 |
| 4.       **Street Champions** | Residents will feel safer, healthier and happier by having regularly ‘face-to-face’ contact with street-based ‘Champions’ who will knock on their doors to ask about their health and well-being | a.       Building on the work done by Mutual Aid groups during the Covid19 pandemic, Voluntary and Community Sector (VCS) organisations and Active Citizens will meet to organise Street Champion networks | Sarah Burns (CVA)  Croydon Mutual Aid.  Croydon Neighbourhood Watch.  Jarmila Whiteley, Community Connector -  [J.Whiteley@stchristophers.org.uk](mailto:J.Whiteley@stchristophers.org.uk)  AgeUK Croydon.  Pastors.  Contact Sarah Burns – [sarah.burns@cvalive.org.uk](mailto:sarah.burns@cvalive.org.uk) – if you would also like to join this Action Group | 23/11/22 |

**\*\*\***The success of these **Action Groups** in achieving their outcomes is dependent on the input and offers of support by members of the Local Community Partnership. So if you have ideas, skills, knowledge, experience or expertise in any of the above areas and would like to join an Action Group, please contact the Group Leads above or Sarah, James or Andrew ([andrew.slegg@croydon.gov.uk](mailto:andrew.slegg@croydon.gov.uk)) **\*\*\***

**Co-Chairs** - we need local ownership and leadership for this partnership so the opportunity to stand as Co-Chair was circulated again after the meeting with a deadline of Wednesday 28th September.

**Locality webpages** - Following the idea from a Local Community Partnership (LCP) member, we are developing locality webpages which will help people and groups to share information about what's going on in this locality. Here's the first draft,  feedback and content welcomed.  [﻿﻿​​Croydon South East - Local Community Partnership - Croydon Voluntary Action (cvalive.org.uk)](https://cvalive.org.uk/empowering-the-community/networks/local-community-partnerships/croydon-south-east-local-com/)

**Simply Connect Croydon** - brings together information on activities and services across Croydon that is accessible to the public, charities, Social Prescribers, health and social care professionals etc. There are currently just over 900 listings by 700 organisations, Simply Connect Croydon - connecting you to your local community. If you want to list your activities and/or services, free of charge, please  [register](https://forms.office.com/Pages/ResponsePage.aspx?id=i9wEh43LkkWuUb66zissjxbd6yjvd-BNtAGY3IPHZtlUQktEWkFFRU0yREwyRUE5WUFBTUFQWk1MRSQlQCN0PWcu)  and once you have submitted your form, a volunteer will upload your information to the website. If they need more details, they will contact you directly. Sharing information on support and activities will need a team effort so we're encouraging everyone to be ‘Connect Well Guides’. Contact Karen Chillman for more information about Simply Connect Croydon and becoming a ‘Connect Well Guide’ - [Karen.Chillman@cvalive.org.uk](mailto:Karen.Chillman@cvalive.org.uk)

**CVA's Volunteer Centre** - also promotes volunteering opportunities if you would like to advertise your volunteer roles free of charge, here is the form to complete. If you manage volunteers (formally or informally) and would like to meet and learn from others who manage volunteers, our Volunteer Organiser Forum is on the 13th of October. To book your space, follow this link [﻿﻿﻿﻿Volunteer Organiser Forum Tickets, Thu 13 Oct 2022 at 10:30 | Eventbrite](https://www.eventbrite.co.uk/e/volunteer-organiser-forum-tickets-400625490627)

**Community Hub** - update from CVA's Community Facilitator on the two Community Hubs operational in this locality. Much appreciation given to the wonderful New Addington Pathfinders and Selsdon Baptist Church for hosting the hubs and to our residents for bringing their many gifts. Please do spread the word and distribute the flyers if you can. Contact [James.Moore@cvalive.org.uk](mailto:James.Moore@cvalive.org.uk)

**Community Plans – (***Please see summary of Actions in the table above):*

**Access to GP/health care appointments**Thanks to AT Medics for joining the partnership meeting and discussing the access issues faced by residents. A key issue was the requirement to phone at 08.00 as this was a time that many found clashed with care/work responsibilities. Sarah to feedback to GP Collaborative and invite further discussion including Castle Hill Practice.

Access to healthcare - Themed sessions to be held at Community Hubs with NHS Network Leads. Contact [James.moore@cvalive.org.uk](mailto:James.moore@cvalive.org.uk).

**Social Isolation**Thanks to Marilyn Smithes for contacting Croydon Council's Communities Team to gain their input and ensure join up. Marilyn to invite Simon Bashford and/or Yvonne Gaye to attend next event.

**More activities for people in later life**Centre for Change and Age UK Croydon working together with people in later life to develop activities. Contact [centreofchangeproject@hotmail.co.uk](mailto:centreofchangeproject@hotmail.co.uk) and [Anne.Vigor@ageukcroydon.org.uk](mailto:Anne.Vigor@ageukcroydon.org.uk).

**Street Champions**on a theme emerging across Croydon's localities we want to reach people who are struggling to heat and eat this winter and connect them into local community support. Croydon Mutual Aid, CVA, Croydon Neighbourhood Watch, Age UK Croydon, St Christopher's and Pastors to work up this activity.

**AOB:**

**Croydon University Hospital - Invitation to input into Quality Improvement**, film shared:

<https://nhs.powtoon.com/public-powtoon/?public_link_token=NK4OwfVCPYYDm51KOe6VeSdidjjldlZspQDlhGIyIi0>. Contact Samantha Conran, Associate Director CQI, Croydon University Hospital, [sconran@nhs.net](mailto:sconran@nhs.net).

Many thanks to each of you for your valuable contributions, please spread the word on our Local Community Partnership events. The next event is on **Wednesday 23rd November**, venue TBC.

With warm wishes,

Sarah (CVA) and Andrew (Croydon Council)​

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CVA Resource Centre

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