**Local Community Partnership Croydon North East**

**30 November 2022 Meeting Notes**

Dear Croydon North East Colleagues,

It was wonderful to meet with you all and hear from people across Crystal Palace South, Upper Norwood, Thornton Heath & South Norwood. Special thanks to our wonderful host Dave Page and team at [Drama | England | Croydon Youth Theatre (cyto.org.uk)](https://www.cyto.org.uk/about).

Our partnership event was Chaired by Magdalene Adenaike and Nicole Godetz. For more information on our Co-Chairs see here: [New co-chairs for the Local Community Partnership (mailchimp)](https://mailchi.mp/cvalive.org.uk/meetnewcochairslcpcroydonnortheast)

Please find a record of our meeting below.

**Communication updates:**

* **NE Locality webpages** Find info. on 'What's On', notes from previous events and your Community Plan: [Croydon North East - Local Community Partnership - Croydon Voluntary Action (cvalive.org.uk)](https://cvalive.org.uk/empowering-the-community/networks/local-community-partnerships/croydon-north-east-local-com/). Let us know if you have content to share, [Sarah.Burns@cvalive.org.uk](mailto:Sarah.Burns@cvalive.org.uk).
* [**Simply Connect Croydon - connecting you to your local community services**](https://croydon.simplyconnect.uk/activities?post_code=Croydon&page=1&limit=20&sort=)- brings together information on activities and services across Croydon that is accessible to the public, charities, Social Prescribers, health and social care professionals etc. There are currently 884 listings by 733 organisations. If you want to list your activities and/or services, free of charge, please[register](https://forms.office.com/Pages/ResponsePage.aspx?id=i9wEh43LkkWuUb66zissjxbd6yjvd-BNtAGY3IPHZtlUQktEWkFFRU0yREwyRUE5WUFBTUFQWk1MRSQlQCN0PWcu) and once you have submitted your form, a volunteer will upload your information to the website. Contact [Karen.Chillman@cvalive.org.uk](mailto:Karen.Chillman@cvalive.org.uk).
* [**Love South Norwood**](https://lovesouthnorwood.app/)**and**[**We Are Thornton Heath**](https://wearethorntonheath.app/)**apps**Contact Marcus Chidgey, [marcus.chidgey@loqiva.com](mailto:marcus.chidgey@loqiva.com).
* **LVN**<https://www.lvn.org.uk/signpost/portfolio_category/croydon/>

**Feedback and discussion on youth focus and survey initiative**

**Timetabling** of exams can conflict with times support is most needed.

**Youth Clubs** post code sensitive, *need more places to go*, it's about keeping young people safe. Legacy is a great facility but it's not at capacity.

**Career support** young people want to know about opportunities, e.g., RAF don't sub-contract so have lots of career opportunities. We need *activities to help young people identify their skills*.

**Social media** educate about fake news, influencers are not always what they seem.

**Mental Health** and access to services are an issue, *Mental Health First Aid for teenagers* is needed.

**Poverty** is leading to illegal activities

**Police**- trust at an all-time low.

**Family Support** an important issue.

***Safe Haven*** *project to be adopted* in Croydon North East, [Project launch provides safe havens for New Addington young people | InYourArea Community](https://www.inyourarea.co.uk/news/project-launch-provides-safe-havens-for-new-addington-young-people/)

**Survey Initiative***LCP to involve as many young people and families as possible in a survey* to identify:

* What are the issues for young people?
* What do you need to help you?
* Where would you like that support?

LCP would like *HealthWatch to conduct this research* to inform the Community Plan

**Croydon North East LCP Community Plan ‘Action groups’:**

With so much information and so many ideas being captured in the locality’s Community Plan, see latest version attached:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Action Group** | **Suggested Outcome(s) from Community Plan** | **Suggested Action Agreed from Community Plan** | **Who Volunteered to a Deeper Dive** | **By When** |
| **Support Networks for People Later in Life** | People supporting residents who are later in life will have a clear understanding of the roles and responsibilities of the different specialist workers providing support across the locality and who they can go to for assistance. | * Establish a network of Community Builders, Community Connectors, Community Facilitators, Community Partners and Social Prescribing Link Workers who are working with people in later life in this locality * Community Builder Network (currently borough wide)- for peer support and coordination meet in Mathew's Yard the first Friday of the month. All welcome, contact [Aracelly.Adowu@cvalive.org.uk](mailto:Aracelly.Adowu@cvalive.org.uk). | Croydon Voluntary Action (CVA - Aracelly).  Age UK Croydon Personal Independence Co-ordinator (PIC) Manager (Abbi).  Cllr Karen Jewitt | 30/11/22 |
| **Street Champions** | Residents will feel safer, healthier and happier by having regularly ‘face-to-face’ contact with street-based ‘Champions’ who will knock on their doors to ask about their health and well-being | * Building on the work done by Mutual Aid groups during the Covid19 pandemic, Voluntary and Community Sector (VCS) organisations and Active Citizens will meet to organise Street Champion networks * Learning from groups/activity across the borough a Role Description is being developed and some next steps identified. Contact [Ben.Taylor@cvalive.org.uk](mailto:Ben.Taylor@cvalive.org.uk). | Ben Taylor (CVA)  Croydon Mutual Aid  Croydon Neighbourhood Watch  Jarmila Whiteley, Community Connector [J.Whiteley@stchristophers.org.uk](mailto:J.Whiteley@stchristophers.org.uk)  AgeUK Croydon  His Grace Pastors  Tracey Bellamy, Street Champion Coordinator for Croydon Council  Floating Counselling Support | 30/11/22 |
| **Creating and growing opportunities for younger people** | Younger people will feel safer, healthier and happier through creative opportunities such as street art, under 18s night/events, making and recording music, sports, pen-pals across postcodes, experiences outside Croydon | * Survey Initiative- Healthwatch to support LCP with young people survey, analysis and recommendations and to share recent survey results of 150 local school children * Important that young people lead on activities * Need more places to go * Activities to help young people identify their skills * Mental Health First aid for teenagers * Safe Haven project to be adopted | Music Relief (Magdalene), Noo Thinking (Nicole),  His Grace (Pastor Bola)  Healthwatch (Gordon)  Reaching Higher | 30/11/22 |

***\*Access to GPs/health care****Feedback from the LCP is that people feel unable to access GPs, waiting lists are a serious problem, the triage/screening process is not working ( results in being asked to call 111), parking prices at hospitals are an access barrier.*

*"One problem per appointment is blocking patient care, what he goes in for is not the important health issue that needs addressing"*

*Q: How are GPs measuring their impact/proving they are successfully providing healthcare for patients?*

\*\*\*The success of these Deeper Dive **Action Groups** in achieving suggested initial Community Plan outcomes is dependent on the input and offers of support by members of the Local Community Partnership. If you have ideas, skills, knowledge, experience or expertise in any of the above areas and would like to join an Action Group, please contact the Group Leads above or Sarah Burns. We will be scheduling interim meetings of these groups and will share the details with all. Please attend any that you think you would like to contribute to deeper dive thinking and action. **\*\*\***

**One Croydon Locality Operating Model** Each of Croydon's 6 localities will be granted £40,000 before the end of March 2023, our priority setting and action groups will provide the recommendations for how this funding is best used.

**Community Hub in Croydon North East**we held an in-person vote, with an online voting option, and are pleased to announce that [His Grace Evangelical Outreach – Reaching the Community; Equipping All (hisgrace-evangelicaloutreach.co.uk)](http://www.hisgrace-evangelicaloutreach.co.uk/)  has been chosen as the first One Croydon Community Hub in this locality. Thank you to all those organisations who expressed an interest in being a One Croydon Community Hub and especially to [Holy Innocents' Parish Croydon (holyinnocentscroydon.org.au)](https://www.holyinnocentscroydon.org.au/) who spoke on their wonderful community activity. The ambition is to have more Community Hubs within each locality so today we have identified where we'll start.

We also celebrated that the One Croydon Community Hub in Age Uk Croydon's Brigstock Road is now active on Mondays, see short film <https://clipchamp.com/watch/aETjoDyWUoE>  and attached article and please do promote the hub using this attached flyer, [brigstock-road-community-hub-f (430×608) (cvalive.org.uk)](https://cvalive.org.uk/assets/images/brigstock-road-community-hub-f" \t "_blank).

We discussed libraries as secular Community Hubs, they need to be open every day.

Many thanks to each of you for your valuable contributions, please spread the word on our Local Community Partnership events. The next event is on **Thursday 23rd March 2023** at [Accessibility | Victory Club South Norwood (thevictoryclub.co.uk)](https://www.thevictoryclub.co.uk/accessibility/), please book your place here [Book Here](https://www.eventbrite.co.uk/e/local-community-partnerships-croydon-north-east-tickets-477393184867).

With warm wishes- Magdalene, Nicole and Sarah

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CVA Resource Centre

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