

Recognising and rewarding volunteers in the UK is essential for several reasons, as it helps maintain their motivation, boosts morale, and ensures the continued success of the volunteer efforts. Here's why and how we should recognize and reward volunteers:

Why Recognize and Reward Volunteers?

- Motivation and Retention: Volunteers are often driven by passion and the desire to make a difference. Recognizing their contributions can help keep them motivated and engaged. It also encourages them to stay involved and can reduce volunteer turnover.
- 2. **Acknowledge Effort and Impact**: Volunteering can sometimes be a thankless job, and recognition lets volunteers know that their time, skills, and effort are truly valued and appreciated. Acknowledging their contributions also helps others see the value in volunteering.
- 3. **Increased Community Engagement**: When volunteers feel appreciated, they are more likely to share their experiences, which can inspire others to volunteer as well. Recognition can thus help attract new volunteers and create a culture of giving back.
- 4. **Enhance Volunteer Wellbeing**: Recognizing and rewarding volunteers can have a positive impact on their mental and emotional wellbeing, reinforcing that their contributions matter and giving them a sense of purpose.
- 5. **Strengthen Relationships**: Volunteers who feel recognized are more likely to develop positive, lasting relationships with the organizations they work for, leading to long-term partnerships and a strong network of volunteers.

How to Recognise and Reward Volunteers?

- 1. **Thank You Notes**: A simple, heartfelt thank you note can go a long way in showing appreciation. Personalize it by mentioning specific tasks or actions the volunteer has contributed to, making it feel genuine.
- 2. **Certificates or Awards**: Providing certificates of appreciation or specific awards (like "Volunteer of the Year") is a tangible way to show recognition. It can also help volunteers feel proud of their contributions.
- 3. **Public Recognition**: Acknowledge volunteers in newsletters, on social media, or during public events. Public recognition not only rewards the individual but also highlights the importance of volunteering within the community.
- 4. **Celebratory Events**: Organize an annual or periodic event to celebrate volunteers' hard work, such as a dinner, awards ceremony, or an afternoon tea. It provides an opportunity for the organization and volunteers to connect outside of the regular duties.
- 5. **Training and Development Opportunities**: Offer volunteers access to workshops, training, or educational programs as a way to reward their efforts. This can help them develop new skills, which benefits both the volunteer and the organization.
- 6. **In-kind Rewards**: If the budget allows, consider providing volunteers with small gifts or vouchers for services like meals, shopping, or entertainment. These rewards show appreciation and provide tangible benefits.
- 7. **Volunteer Recognition Schemes**: Some organizations run formal recognition schemes, such as "volunteer of the month" programs. These programs provide





- structure to the recognition and can create healthy competition, encouraging volunteers to stay engaged.
- 8. **Social Media Shoutouts**: Highlighting volunteer achievements on the organization's social media platforms is an effective way to recognize them, especially in today's digital age where recognition on social platforms can boost a volunteer's personal reputation.
- 9. **Feedback and Encouragement**: Regularly providing volunteers with feedback on their performance and positive encouragement helps to reinforce their sense of accomplishment and pride in their work.
- 10. Create a Supportive Volunteer Community: Cultivate a welcoming, inclusive, and supportive atmosphere where volunteers are regularly appreciated. This can create strong bonds between volunteers and ensure that everyone feels involved and recognized.

Example of Recognition:

- The Queen's Award for Voluntary Service: This is one of the UK's highest awards for voluntary groups, which recognizes exceptional contributions to their communities. The award offers public acknowledgment and a special medal.
- National Volunteering Awards: Various organizations like NCVO (National Council for Voluntary Organisations) hold awards to celebrate and honour exceptional volunteers across the country.

By investing in recognition and reward, you create a positive environment for volunteers, enhance the success of your projects, and build a culture of appreciation that can last for years to come.

