

## **New Routes Mentor**

**Are you able to show empathy, maintain boundaries, offer guidance and enable individuals that have alcohol and substance misuse issues to move on in their lives?**

As a New Routes Mentor, you will provide guidance and support to individuals that are in the process of turning their lives around.

The individuals in need of support come from all walks of life however, either alcohol or drugs have played a part in impacting their well-being.

We are looking for Mentors who can take time to have a coffee (or tea) and chat on a weekly/fortnightly basis and provide support whether that be assisting them to look for volunteering, work, enhance their CV, building confidence and so much more.

This may be through raising awareness of the services offered by voluntary and community-based organisation in the borough and beyond. It may also be by providing emotional support

Ideal for individuals interested in carrying out supportive roles, those with an interest in the rehabilitation of individuals with drugs and alcohol issues and those with an interest in community-based services.

**Volunteers are required to:**

- Work with the client to support them to achieve their goals
- Establish and maintain contact with the client throughout the relationship
- Complete supporting documentation and end of support report for each client seen
- Carry out signposting and referrals to appropriate agencies
- Attend meetings with the client (as and when under a mutual agreement)
- Undertake a DBS

It is important to this work, which is carried out during the day, that volunteers anticipate being able to meet a minimum commitment of six months and adhere to a regular attendance of at least ½ a day per week

**Key tasks are to:**

- Provide signposting/referral and support services to clients
- Work as part of a team led by the New Routes Projects Manager
- Show empathy and understanding and to be non-judgemental
- Listen to the Client and offer services appropriate to their needs
- Be self-motivated and use your initiative
- Be able to identify complex casework and refer on to the New Routes Projects Manager
- Follow through on a fortnightly basis to ensure clients are provided with support in accordance with need
- Maintain confidentiality and professional boundaries at all times

- Commit yourself to at least ½ day per week for a duration of at least 6 months
- Complete supporting paperwork
- Attend training, three-way review meetings and support sessions
- Help keep information about new organisation/opportunities up to date

**Interested?**

Then please apply [here](#).