

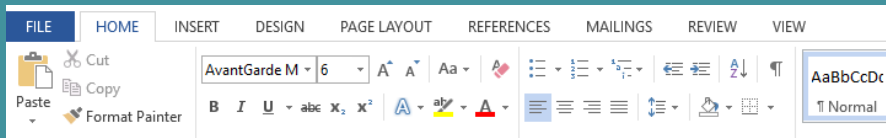
SUPERHIGHWAYS

Data & digital on the volunteer journey

WHAT PRACTICAL STEPS ARE YOU TAKING
AND WHAT ARE YOUR DATA POINTS?



What's digital anyway?





Around autumn last year, I saw a post by KCAH on Facebook looking for volunteers to help run their Winter Night Shelter. I wondered whether I could really be of much use after a full day's work but then resolved that I should at least be trained and ready to step up in times of need.



Make it easy to apply

Bromley Shelter Volunteer Sign up

This form must only be completed after reading the Procedures Document.

* Required

First Name *

Your answer

Last Name *

Your answer



Make a match

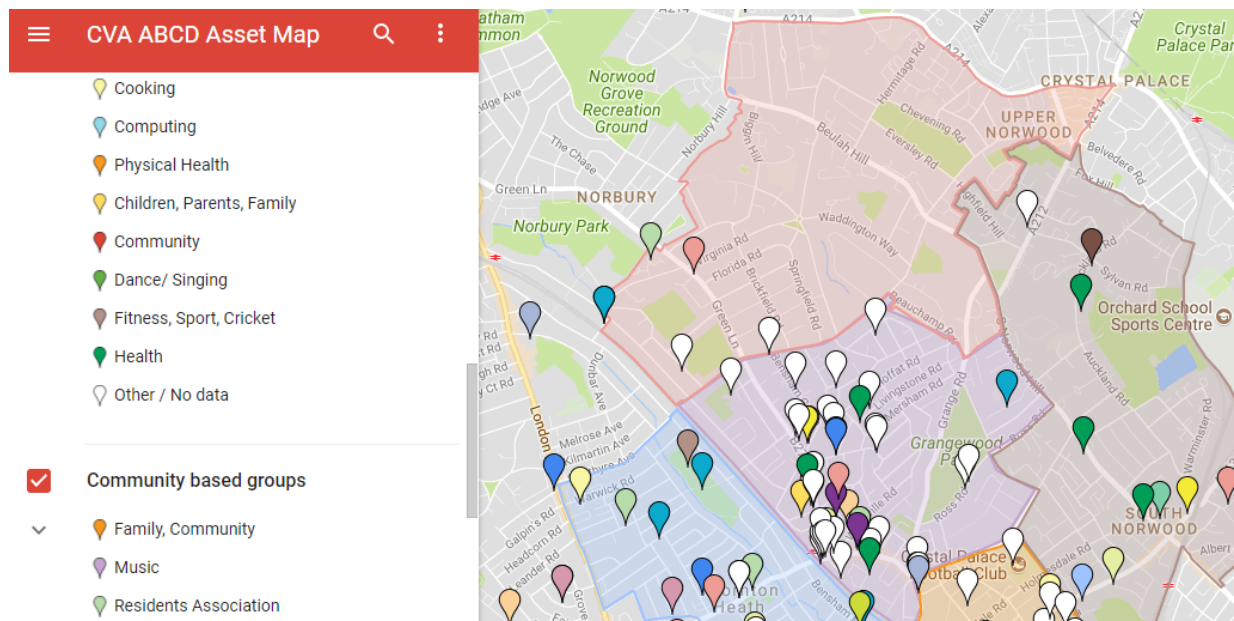


Map it some more



Google MyMaps

- MapIt – ward & borough kml files



THE
ABCD
STORIES

New Addington Asset Map

North of the Borough Asset Map

Making the most of what you've got

“ *I'm so grateful Advocate exists and even more grateful I have met lawyers who work through it with such generosity of spirit that our faith in mankind is once again restored.*

- Former applicant

Moving to online data collection



“I no longer need to persuade the Team Leaders of the need for digitising our data collection - it is being automatically driven by GDPR!”



Typeform |



Mentimeter



Maybe a system?



What are you looking for in your volunteer management software?

- ✓ Easy to use, intuitive interface
- ✓ Knowledgeable and friendly support online or by phone
- ✓ Customizable volunteer profiles and organization profiles
- ✓ Flexible scheduling with rules around who can do what
- ✓ Tracking and reporting on hours, outputs, feedback and more
- ✓ Individual and mass targeted email and text communications
- ✓ Desktop and mobile online volunteer portals
- ✓ Volunteer time-clock and QR code express check-in
- ✓ eLearning for volunteer on-boarding and training
- ✓ Encrypted data storage and professional data protection



Making data a visual story



And it is about stories! Stories and numbers are as important as each other.





Andrew describes his experience at breakfast

Helpers for breakfast: breakfast is served each day (from 7-9am).

At least 2 helpers are needed to serve breakfast. This is because the shelter has a rule that no volunteer may be alone with guests.





Signing up for DataKind UK's Office Hours

DataKind UK runs office hours the first Wednesday of every month. If you work for a charity, social enterprise or local authority and have a project idea that involves data analysis, or you just want to better understand what you can do with the data you hold, come and pick our brains!

All good data analysis projects start by defining the problem you want to solve. Please come ready to discuss the challenges your organisation faces and our data science volunteers will help you think through possible solutions.

When: 5pm-8pm

Where: Pivotal, 2nd floor, The Bower, 211 Old St, London

What to bring: Your problem, an open mind, and a data sample

* Required



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