# VOLUNTEERING @ THE HEART OF CIVIL SOCIETY SAFER RECRUITMENT AND MANAGEMENT

SHAUN DELANEY

@SHAUNDELANEY



#### Corbyn accused of



## Save the Children boss in text scandal

#### Charity's former chief quit after admitting he sent inappropriate messages to staff



## **Abuse in Charity Shops**

Scores of charity shop staff were investigated for sexually inappropriate behaviour in the workplace in the last 12 months according to figures obtained by 5 live Investigates.

Available now O 46 minutes

# THE TIMES

#### Top Oxfam staff paid Haiti survivors for sex



#### grown in lab offer hope to infertile



Safeguarding is non-negotiable. These measures will help protect and empower people to speak up and ensure charity leaders tackle poor behaviour head-on."

Tracey Crouch
Minister for Sport and Civil Society





# What is harm?



## WHAT IS HARM?

- sexual harassment and exploitation
- negligent treatment
- physical abuse
- emotional abuse
- financial abuse
- bullying or harassment
- health and safety failure
- commercial exploitation

- commercial exploitation
- extremism and radicalisation
- forced marriage
- child trafficking
- female genital mutilation
- discrimination on any of the grounds in the Equality Act 2010
- people may abuse a position of trust they hold within a charity



### WHAT DO WE MEAN BY SAFEGUARDING?

For the Charity Commission's purposes

As part of fulfilling your trustee duties, you must take reasonable steps to protect people who come into contact with your charity from harm.

#### This includes

- People who benefit from your charities work
- Staff
- Volunteers

It may also include people who come into contact with your charity through its work.



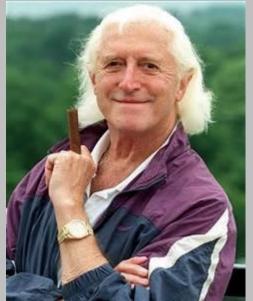
# Who poses more of a risk, new or existing volunteers?







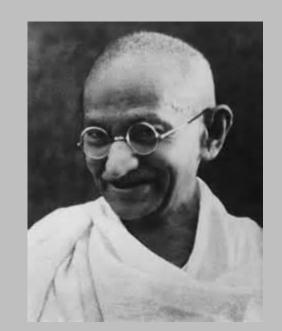




Who is safe?













# Supreme Court rejects government appeal on criminal records scheme

③ 30 January 2019.















## **DISCLOSURES AND BARRING SERVICE**

## LEVELS OF CHECK

Level of check	Discloses	Eligibility
Basic	Unspent criminal convictions, cautions and warnings.	Anyone
Standard	Spent and unspent criminal convictions, cautions and warnings.	Specific circumstances, e.g. magistrates
Enhanced	All of the above plus local police information	Specific circumstances including those working with children and vulnerable adults
Enhanced + barred	All of the above plus checking barred lists	Specific 'regulated activities' only (e.g. teaching, nursing)



# Dentist



# Teacher



# Workman repairing a school roof



# Scout leader



Parent driving the neighbour's scouts to their meeting



Lunch club coordinator for retired people



# Charity shop manager



# Tesco Metro manager



#### SAFER RECRUITMENT

### **DBS CHECKS**

- Expensive
- Out of date as soon as completed
- Organisation decides to check or not
- Organisation decided to recruit or not
- No one specific law to govern
- Only reports if someone was caught



#### SAFER RECRUITMENT

#### **METHODS**

- Make it clear you do not tolerate abuse
- Clear role descriptions and boundaries
- · Understand why you are checking a person's criminal record
- Assess values and behaviours
- Taking up references and check ID
- Check unexplained gaps in employment history
- Ask for declarations
- Training and inductions





### **TACTICS**

## **Training and guidance**

- Inductions / training
- Role descriptions
- Pocket guides
- Simple steps
- Leadership training
- Values statements
- Posters
- No lone working

## **Monitoring**

- Whistleblowing procedures
- Publicising for feedback
- Absence monitoring / turnover
- Safeguarding incident log
- Complaints log
- Accident book
- Supervision and appraisals

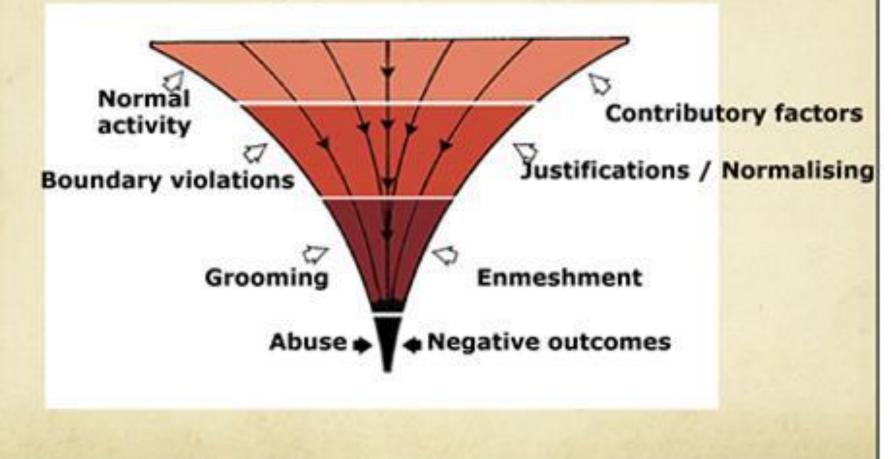


PRACTICES

PRINCIPLES

VALUES

# Elaborating the 'slippery slope'





#### WE RECOMMEND...

#### SAFER MANAGEMENT

- Plan ahead develop a safeguarding policy
- Understand what you mean by 'vulnerable' and 'harm'
- Regular supervision meetings with staff and volunteers
- Risk assess activities where abuse may occur
- Adapted working practices
- A clear complaint, 'raising concerns' or whistleblowing process
- A culture where vulnerable people feel able to give feedback
- Manage and learn from serious incident



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We connect, represent and support over 13,000 voluntary sector member organisations, from the smallest community groups to the largest charities.

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